



April 26, 2023

Mr. Neil Prashad  
President and CEO  
Origin Active Lifestyles Communities  
5200-44th Avenue NE  
Calgary, Alberta T1Y 7LR

**Subject: Award - Your March 2023 Qmentum Long Term Care (QLTC) On-Site Survey**

Dear Mr. Prashad:

Accreditation Canada is grateful for your continued partnership in our journey together. This letter is to address the review of the results related to your on-site survey of March 27 to March 30, 2023.

The Accreditation Decision Committee is pleased to inform you that Origin Active Lifestyles Communities is **Accredited** under the Qmentum Long Term Care (QLTC) accreditation program. This is a milestone to be celebrated, and we congratulate you and your team for your commitment to providing safe, high-quality health services.

After reviewing your accreditation data and the results of your recent on-site survey, the Accreditation Decision Committee would like to inform you that a supplementary survey is to be scheduled within 6 months following your on-site survey. During the supplementary survey, surveyors will return to evaluate compliance with the following criteria that were rated unmet during your on-site survey.

A supplementary survey must be conducted by October 2023 to assess compliance with the below unmet criteria for your organization to maintain its status.

- Governance and Leadership (1.1.13.4), (1.1.13.5), (1.2.15.2), (1.2.15.3), (1.2.17.7), (1.2.18.2), (1.2.19)
- Infection Prevention and Control (4.1.21.1), (4.1.21.2), (4.1.21.3)
- Medication Management (5.1.1), (5.1.27), (5.1.29), (5.1.32), (5.1.35), (5.1.4.2), (5.1.4.3), (5.1.4.5), (5.1.4.6), (5.1.48), (5.1.49), (5.1.5.2), (5.1.5.3), (5.1.9.3)
- Residents' Care Experience (6.3.1.6), (6.3.2.3), (6.3.2.8), (6.3.3.5), (6.3.4.1), (6.3.4.2), (6.3.6.5)

Your Client Engagement Lead will contact you to establish the date of your supplementary survey as soon as this information becomes available.

We at Accreditation Canada are pleased to work with you on your quality improvement efforts and look forward to continuing to provide you with guidance and support.

If you have any questions or would like to discuss your next steps, feel free to contact Jacqueline Hawboldt, Client Engagement Lead, at +1-613-714-0345, or by e-mail at [jacqueline.hawboldt@accreditation.ca](mailto:jacqueline.hawboldt@accreditation.ca).

Sincerely,

A handwritten signature in black ink, appearing to read "Langlois". The signature is fluid and cursive, with a prominent vertical stroke on the left side.

Julie Langlois, RN, PhD  
Chair, Accreditation Decision Committee

c.c.: Ms. Cindy Rota, General Manager, Whitehorn Village